Model RSW12UL

OPERATOR REQUIRES A LIFTMASTER EXTERNAL MONITORED ENTRAPMENT PROTECTION DEVICE BE INSTALLED IN ALL ENTRAPMENT ZONES

- THIS PRODUCT IS TO BE INSTALLED AND SERVICED BY A TRAINED GATE SYSTEMS TECHNICIAN ONLY.
- This model is for use on vehicular passage gates ONLY and not intended for use on pedestrian passage gates.
- This model is intended for use in Class I and II vehicular swing gate applications.
- Visit LiftMaster.com to locate a professional installing dealer in your area.
- This gate operator is compatible with MyQ® and Security+ 2.0® accessories.

Access installation and technical support guides or register this product:

1. Take a photo of the camera icon including the points (°).
2. Send it in by texting the photo to 71403.

LiftMaster
300 Windsor Drive
Oak Brook, IL 60523
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SAFETY

Safety Symbol and Signal Word Review

When you see these Safety Symbols and Signal Words on the following pages, they will alert you to the possibility of Serious Injury or Death if you do not comply with the warnings that accompany them. The hazard may come from something mechanical or from electric shock. Read the warnings carefully.

When you see this Signal Word on the following pages, it will alert you to the possibility of damage to your gate and/or the gate operator if you do not comply with the cautionary statements that accompany it. Read them carefully.

IMPORTANT NOTE:

• BEFORE attempting to install, operate or maintain the operator, you must read and fully understand this manual and follow all safety instructions.

• DO NOT attempt repair or service of your gate operator unless you are an Authorized Service Technician.

WARNING: This product can expose you to chemicals including lead, which are known to the State of California to cause cancer or birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.
Usage Class

Class I - Residential Vehicular Gate Operator
A vehicular gate operator (or system) intended for use in garages or parking areas associated with a residence of one-to-four single families.

Class II - Commercial/General Access Vehicular Gate
A vehicular gate operator (or system) intended for use in a commercial location or building such as a multi-family housing unit (five or more single family units), hotel, garages, retail store, or other buildings accessible by or servicing the general public.

Class III - Industrial/Limited Access Vehicular Gate
A vehicular gate operator (or system) intended for use in an industrial location or building such as a factory or loading dock area or other locations not accessible by or intended to service the general public.

Class IV - Restricted Access Vehicular Gate Operator
A vehicular gate operator (or system) intended for use in a guarded industrial location or building such as an airport security area or other restricted access locations not servicing the general public, in which unauthorized access is prevented via supervision by security personnel.

UL325 Entrapment Protection Requirements

- A minimum of two independent* monitored entrapment protection devices are required to be installed at each entrapment zone.
- Every installation is unique. It is the responsibility of the installer to install external monitored entrapment protection devices in each entrapment zone.
- This vehicular swing gate operator will operate only after installation of a minimum of two independent* monitored entrapment protection devices in either the open or close direction. If no entrapment zone exists in the other direction of gate travel, then the inherent (built into the operator) is all that is required in that direction.
- Entrapment protection device types include inherent (built into the operator), monitored external photoelectric sensors or monitored external edge sensors.
- This operator is provided with an inherent entrapment protection device built into the operator that serves as one of the two independent devices.

* Independent - the same type of device shall NOT be used for both entrapment protection devices.

IMPORTANT SAFETY INSTRUCTIONS

⚠️ WARNING

To reduce the risk of INJURY or DEATH:
- READ AND FOLLOW ALL INSTRUCTIONS.
- NEVER let children operate or play with gate controls. Keep the remote control away from children.
- ALWAYS keep people and objects away from the gate. NO ONE SHOULD CROSS THE PATH OF THE MOVING GATE.
- Test the gate operator monthly. The gate MUST reverse on contact with an object or reverse when an object activates the noncontact sensors. After adjusting the force or the limit of travel, retest the gate operator. Failure to adjust and retest the gate operator properly can increase the risk of INJURY or DEATH.
- Use the emergency release ONLY when the gate is not moving.
- KEEP GATES PROPERLY MAINTAINED. Read the owner’s manual. Have a qualified service person make repairs to gate hardware.
- The entrance is for vehicles ONLY. Pedestrians MUST use separate entrance.

SAVE THESE INSTRUCTIONS.
Safety Installation Information

1. Vehicular gate systems provide convenience and security. Gate systems are comprised of many component parts. The gate operator is only one component. Each gate system is specifically designed for an individual application.

2. Gate operating system designers, installers and users must take into account the possible hazards associated with each individual application. Improperly designed, installed or maintained systems can create risks for the user as well as the bystander. Gate systems design and installation must reduce public exposure to potential hazards.

3. A gate operator can create high levels of force in its function as a component part of a gate system. Therefore, safety features must be incorporated into every design. Specific safety features include:
   - Edges Sensors (contact)
   - Photoelectric Sensors
   - Vertical Posts
   - Instructional and Precautionary Signage

4. Install the gate operator only when:
   a. The operator is appropriate for the construction and the usage class of the gate.
   b. All exposed pinch points are eliminated or guarded, and guarding is supplied for exposed rollers.

5. The operator is intended for installation only on gates used for vehicles. Pedestrians must be supplied with a separate access opening. The pedestrian access opening shall be designed to promote pedestrian usage. Locate the gate such that persons will not come in contact with the vehicular gate during the entire path of travel of the vehicular gate.

6. The gate must be installed in a location so that enough clearance is supplied between the gate and adjacent structures when opening and closing to reduce the risk of entrapment. Swinging gates shall not open into public access areas.

7. The gate must be properly installed and work freely in both directions prior to the installation of the gate operator.

8. Permanently mounted access controls intended for users to activate, must be located at least 6 feet (1.8 m) away from any moving part of the gate and where the user is prevented from reaching over, under, around or through the gate to operate the controls. Outdoor or easily accessible controls shall have a security feature to prevent unauthorized use. Exception: Emergency access controls only accessible by authorized personnel (e.g. fire, police) may be placed at any location in the line-of-sight of the gate.

9. The Stop and/or Reset (if provided separately) must be located in the line-of-sight of the gate. Activation of the reset control shall not cause the operator to start.

10. A minimum of two (2) WARNING SIGNS shall be installed in the area of the gate. Each placard is to be visible by persons located on the side of the gate on which the placard is installed.

11. For a gate operator utilizing a non-contact sensor:
   a. Reference owner’s manual regarding placement of non-contact sensor for each type of application. See Install Entrapment Protection section.
   b. Care shall be exercised to reduce the risk of nuisance tripping, such as when a vehicle trips the sensor while the gate is still moving.
   c. One or more non-contact sensors shall be located where the risk of entrapment or obstruction exists, such as the perimeter reachable by a moving gate or barrier.

12. For a gate operator utilizing a contact sensor such as an edge sensor:
   a. One or more contact sensors shall be located where the risk of entrapment or obstruction exists.
   b. A hard wired contact sensor shall be located and its wiring arranged so the communication between the sensor and the gate operator is not subject to mechanical damage.
   c. A wireless device such as one that transmits radio frequency (RF) signals to the gate operator for entrapment protection functions shall be located where the transmission of the signals are not obstructed or impeded by building structures, natural landscaping or similar obstruction. A wireless device shall function under the intended end-use conditions.
   d. One or more contact sensors shall be located on the inside and outside leading edge of a swing gate. Additionally, if the bottom edge of a swing gate is greater than 4 inches (10.1 cm) but less than 16 inches (406 mm) above the ground at any point in its arc of travel, one or more contact sensors shall be located on the bottom edge.
Gate Construction Information

Vehicular gates should be installed in accordance with ASTM F2200: Standard Specification for Automated Vehicular Gate Construction. For a copy, contact ASTM directly at 610-832-9585 or www.astm.org.

1. General Requirements

1.1 Gates shall be constructed in accordance with the provisions given for the appropriate gate type listed, refer to ASTM F2200 for additional gate types.

1.2 Gates shall be designed, constructed and installed to not fall over more than 45 degrees from the vertical plane, when a gate is detached from the supporting hardware.

1.3 Gates shall have smooth bottom edges, with vertical bottom edged protrusions not exceeding 0.50 inches (12.7 mm) when other than the exceptions listed in ASTM F2200.

1.4 The minimum height for barbed tape shall not be less than 8 feet (2.44 m) above grade and for barbed wire shall not be less than 6 feet (1.83 m) above grade.

1.5 An existing gate latch shall be disabled when a manually operated gate is retrofitted with a powered gate operator.

1.6 A gate latch shall not be installed on an automatically operated gate.

1.7 Protrusions shall not be permitted on any gate, refer to ASTM F2200 for Exceptions.

1.8 Gates shall be designed, constructed and installed such that their movement shall not be initiated by gravity when an automatic operator is disconnected, in accordance with the following.

1.8.1 Vehicular horizontal swing gate. Shall not result in continuous, unimpeded movement in either direction along the arc of its path of travel.

1.9 For pedestrian access in the vicinity of an automated vehicular gate, a separate pedestrian gate shall be provided. The pedestrian gate shall be installed in a location such that a pedestrian shall not come in contact with a moving vehicular access gate. A pedestrian gate shall not be incorporated into an automated vehicular gate panel.

2. Specific Applications

2.1 Any non-automated gate that is to be automated shall be upgraded to conform to the provisions of this specification.

2.2 This specification shall not apply to gates generally used for pedestrian access and to vehicular gates not to be automated.

2.3 When the gate operator requires replacement, the existing gate shall be upgraded to conform to the provisions of this specification.

2.4 When the gate of an automated gate system requires replacement, the new gate shall conform to the provisions of this specification.

3. Vehicular Horizontal Swing Gate

3.1 The following provisions shall apply to Class I, Class II and Class III vehicular horizontal swing gates:

3.1.1 Gates shall be designed, constructed and installed so as not to create an entrapment area between the gate and the supporting structure or other fixed object when the gate moves toward the fully open position, subject to the provisions in 3.1.1.1 and 3.1.1.2.

3.1.1.1 The width of an object (such as a wall, pillar or column) covered by a swing gate when in the open position shall not exceed 4 inches (102 mm), measured from the center line of the pivot point of the gate. Exception: For a gate not in compliance with this provision, the defined area must be provided with entrapment protection per UL 325.

3.1.1.2 Except for the zone specified in Section 3.1.1.1, the distance between a fixed object such as a wall, pillar or column, and a swing gate in the open position shall not be less than 16 inches (406 mm). Exception: For a gate not in compliance with this provision, the defined area must be provided with entrapment protection per UL 325.

3.2 Class IV vehicular horizontal swing gates shall be designed, constructed and installed in accordance with security related parameters specific to the application in question.
INTRODUCTION

Carton Inventory

NOT SHOWN: Documentation packet and hardware bag
## Operator Specifications

<table>
<thead>
<tr>
<th>Usage Classification</th>
<th>Class I &amp; II</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main AC Supply</td>
<td>120 Vac, .5 Amps (6.5 Amps including Accessory Outlets)</td>
</tr>
<tr>
<td>System Operating Voltage</td>
<td>12 Vdc Battery Run / Battery Backup</td>
</tr>
<tr>
<td>Accessory Power</td>
<td>12 Vdc, 500mA max. for ON + SW (switched)</td>
</tr>
<tr>
<td>Solar Power Max</td>
<td>12 Vdc at 30 watts max.</td>
</tr>
<tr>
<td>Maximum Gate Weight/Length</td>
<td>E.g.: 400 lbs. (181.4 kg)/16 ft. (4.9 m)</td>
</tr>
<tr>
<td>90 Degree Travel Time*</td>
<td>&lt; 17 seconds</td>
</tr>
<tr>
<td>Maximum Travel Range*</td>
<td>115 degrees</td>
</tr>
<tr>
<td>Maximum Daily Cycle Rate</td>
<td>250 cycles/day</td>
</tr>
<tr>
<td>Maximum Duty Cycle</td>
<td>Continuous</td>
</tr>
<tr>
<td>Operating Temperature</td>
<td>Without Heater: -20°C to 60°C (-4°F to 140°F)</td>
</tr>
<tr>
<td></td>
<td>With Optional Heater: -40°C to 60°C (-40°F to 140°F)</td>
</tr>
<tr>
<td>Expansion Board</td>
<td>Optional</td>
</tr>
<tr>
<td>External Entrapment Protection Device Inputs (non-contact and/or contact)</td>
<td>Main board - up to 2 close entrapment protection devices and 1 open entrapment protection device.</td>
</tr>
<tr>
<td></td>
<td>Expansion board - up to 3 entrapment protection devices configurable to either close or open and up to 4 edge sensors using wireless edge sensor kit model LMWEKITU</td>
</tr>
</tbody>
</table>

*Travel time and range are affected by A and B mounting dimensions, see INSTALLATION.
Site Preparation
Check the national and local building codes **BEFORE** installation.

**Gate**
Gate must be constructed and installed according to ASTM F2200 standards (refer to page 4). Gate must fit specifications of operator (refer to specifications).

**Conduit and Concrete Pad**
Trench and install conduit. Before trenching, contact underground utility locating companies. Conduit must be UL approved for low and high voltage. Consider the operator placement **BEFORE** installing the pad or post.

**Safety**
Entrapment protection devices are required to protect against any entrapment or safety conditions encountered in your gate application. Install a warning sign (two provided) on the inside and outside of the property, where easily visible.

**Additional Accessories**
The vehicle loops allow the gate to stay open when vehicles are obstructing the gate path. Suggested for vehicles 14 feet (4.27 m) or longer. Vehicle loops are not required but are recommended. Before installing your Access Control Device(s) be sure to complete a site survey and determine the best device for your site needs.

**Check your gate**
Gate MUST be level. Gate and gate post MUST be plumb. Gate MUST have a smooth bottom edge, no protrusions should exist.

Remove ANY/ALL wheels from the bottom of gate.

Gate MUST NOT hit or drag across ground

Gate MUST swing freely and be supported entirely by its hinges.
Step 1 Determine Location for Concrete Pad and Operator

For compact installation refer to the Appendix for installation steps 1-4, page 39.

DO NOT run the operator until instructed.

The illustration below shows the recommended dimensions for a standard installation. If these dimensions are not applicable for your installation refer to the chart on the following page for alternate dimensions.

Standard Installation

Refer to the illustration to determine the measurements and location of the concrete pad.

**NOTE:** There should only be a maximum of 4” (10.2 cm) from the center of the hinge to the edge of the post or column. If the distance is greater than 4” (10.2 cm) entrapment protection for this area is required.
Chart Installation
Refer to the illustration to determine the measurements and location of the concrete pad.

**NOTE:** There should only be a maximum of 4" (10.2 cm) from the center of the hinge to the edge of the post or column. If the distance is greater than 4" (10.2 cm), entrapment protection for this area is required.

If this dimension is between 20" (50.8 cm) and 32" (81.3 cm), a compact installation is necessary. Refer to LiftMaster.com for compact installation instructions.

Dimension (A) thru (E) are from the center of one pivot point to the center of another pivot point.

**Caution:** If the gate is longer than 18 feet (5.5 m), follow CHART A: A-2.

**Suggestion:** The dimensions between the gate and the concrete pad is always 10 inches (25.4 cm) less than the dimension D.

**Example:** D = 42" (106.7 cm), if the dimensions between the gate and the concrete pad is 32" (81.3 cm).

### Chart A

<table>
<thead>
<tr>
<th></th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>E</th>
<th>DISTANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>46° (116.8 cm)</td>
<td>35.5° (90.2 cm)</td>
<td>29.5° (74.9 cm)</td>
<td>35° (90.2 cm)</td>
<td>11° (27.9 cm)</td>
<td>45° (114.3 cm)</td>
</tr>
<tr>
<td>2</td>
<td>46.8° (118.8 cm)</td>
<td>35.5° (90.2 cm)</td>
<td>33.5° (85.1 cm)</td>
<td>42° (106.7 cm)</td>
<td>11° (27.9 cm)</td>
<td>37° (94 cm)</td>
</tr>
<tr>
<td>3</td>
<td>46.8° (118.8 cm)</td>
<td>37° (94 cm)</td>
<td>31.5° (80 cm)</td>
<td>40° (101.6 cm)</td>
<td>11° (27.9 cm)</td>
<td>41° (104.1 cm)</td>
</tr>
<tr>
<td>4</td>
<td>47.3° (120 cm)</td>
<td>37.3° (94.6 cm)</td>
<td>30° (76.2 cm)</td>
<td>37° (94 cm)</td>
<td>11° (27.9 cm)</td>
<td>45° (114.3 cm)</td>
</tr>
<tr>
<td>5</td>
<td>47° (119.4 cm)</td>
<td>35° (90.2 cm)</td>
<td>29.5° (74.9 cm)</td>
<td>32° (81.3 cm)</td>
<td>11° (27.9 cm)</td>
<td>45° (114.3 cm)</td>
</tr>
<tr>
<td>6</td>
<td>42.5° (108 cm)</td>
<td>33° (116.8 cm)</td>
<td>26.5° (67.3 cm)</td>
<td>28.5° (72.4 cm)</td>
<td>11° (27.9 cm)</td>
<td>41° (104.1 cm)</td>
</tr>
</tbody>
</table>

### Chart B

<table>
<thead>
<tr>
<th></th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>E</th>
<th>DISTANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>34.5° (87.6 cm)</td>
<td>34.8° (88.3 cm)</td>
<td>29.5° (74.9 cm)</td>
<td>35° (90.2 cm)</td>
<td>14° (35.6 cm)</td>
<td>43° (109.2 cm)</td>
</tr>
<tr>
<td>2</td>
<td>44° (111.8 cm)</td>
<td>36.5° (92.7 cm)</td>
<td>32.5° (82.6 cm)</td>
<td>42° (106.7 cm)</td>
<td>14° (35.6 cm)</td>
<td>32° (81.3 cm)</td>
</tr>
<tr>
<td>3</td>
<td>44° (111.8 cm)</td>
<td>37° (94 cm)</td>
<td>30.5° (77.5 cm)</td>
<td>40° (101.6 cm)</td>
<td>14° (35.6 cm)</td>
<td>40° (101.6 cm)</td>
</tr>
<tr>
<td>4</td>
<td>45° (114.3 cm)</td>
<td>37° (94 cm)</td>
<td>30.5° (77.5 cm)</td>
<td>37° (94 cm)</td>
<td>14° (35.6 cm)</td>
<td>43° (109.2 cm)</td>
</tr>
<tr>
<td>5</td>
<td>44.8° (113.7 cm)</td>
<td>35.8° (90.8 cm)</td>
<td>29.5° (74.9 cm)</td>
<td>32° (81.3 cm)</td>
<td>14° (35.6 cm)</td>
<td>44° (111.8 cm)</td>
</tr>
<tr>
<td>6</td>
<td>41° (104.1 cm)</td>
<td>39° (99.1 cm)</td>
<td>27.5° (69.9 cm)</td>
<td>28.5° (72.4 cm)</td>
<td>14° (35.6 cm)</td>
<td>41° (104.1 cm)</td>
</tr>
</tbody>
</table>
Step 2 Concrete Pad and Operator Attachment

CHECK the national and local building codes before installation.

**NOTE:** When lifting the operator use the handle to avoid damaging the operator.

1. Install the electrical conduit.
2. Pour a concrete pad (reinforced concrete is recommended). The concrete pad should be 6 inches (15.2 cm) above the ground and deeper than the frost line. Ensure the pad is tall enough to avoid possible flooding.
3. Secure the operator to the concrete pad with appropriate fasteners. **NOTE:** An alternative to a concrete pad is to post mount the operator, see Accessories.
**Step 3 Position the Gate Bracket**

**NOTE:** It may be necessary to attach horizontal reinforcement to the gate before attaching the gate bracket.

1. Position the operator arm onto the output shaft so that the pin slides into the slot.
2. Measure 46" (116.8 cm) along the gate length from the gate hinge center.
3. Measure 27.5" (69.9 cm) up from the concrete pad to the gate hinge position on the gate as shown.
4. Make sure the operator arm is level and tack weld the gate bracket in this position. Use the set screws on the arm to temporarily hold the arm in place while determining the correct measurements.

**Step 4 Adjust the Operator Arm Length**

**NOTE:** The length of the arm can be adjusted if necessary. If adjusting the length, ensure that both sections of the arm are adjusted proportionally. Use the set screws on the arm to temporarily hold the arm in place while determining the correct measurements.

1. Close the gate and measure the distance of the operator arm from the gate bracket to the output shaft center. This distance is E.
2. Open the gate 90° (do not allow arms to scissor when open). Measure both sections of the arm (D and C). The arm lengths are correct as long as C+D=E (arm should be perpendicular to the gate in the open position as shown).
Step 5 Secure the Operator Arm

Once the operator arm measurements are verified:
1. Weld the gate bracket to the gate.
2. Weld the short arm section.
3. Weld the long arm section.
4. Remove the set screws from the arm. **NOTE:** Completely weld around the outer tubing and bracket.
5. Adjust the nuts on the operator arm so the operator arm fits snug on the output shaft yet still allows enough room to swivel (the handle must be in a 90° position).
6. Tighten the handle by pushing it down. Test to make sure the operator arm does not slip on the output shaft.
To prevent SERIOUS INJURY or DEATH from a moving gate:

- ALL gate operator systems REQUIRE two independent entrapment protection systems for each entrapment zone.
- Entrapment protection devices MUST be installed to protect anyone who may come near a moving gate.
- Locate entrapment protection devices to protect in BOTH the open and close gate cycles.
- Locate entrapment protection devices to protect between moving gate and RIGID objects, such as posts, walls, pillars, columns, or operator itself.

**Step 6 Install Entrapment Protection**

Entrapment protection MUST be installed according to the following UL 325 requirements:

- Swing gate operators require the installation of the first external monitored entrapment protection device to function.
- Every installation is unique. It is the responsibility of the installer to ensure that ALL entrapment zones are protected with an external monitored entrapment protection device, protecting both the open and close gate cycles.
- LiftMaster monitored external entrapment protection devices MUST be used with LiftMaster operators to meet UL325 requirements, see Accessories.
- Test ALL entrapment protection devices after completing installation of the operator. For testing instructions, refer to the manual provided with your entrapment protection device.

**Definitions**

**ENTRAPMENT**: The condition when a person is caught or held in a position that increases the risk of injury.

**SWING GATE ENTRAPMENT ZONE**: Locations between a moving gate or moving, exposed operator components and a counter opposing edge or surface where entrapment is possible up to 1.8 m (6 ft) above grade. Such locations occur if during any point in travel:

a. The gap between the bottom of a moving gate and the ground is greater than 101.6 mm (4 in) and less than 406 mm (16 in); or
b. The distance between the center line of the pivot and the end of the wall, pillar, or column to which it is mounted when in the open or closed position exceeds 101.6 mm (4 in). Any other gap between a moving gate and fixed counter opposing edges or surfaces or other fixed objects is less than 406 mm (16 in) (examples are walls, curbs, berms or other immovable objects).

Illustrations provided by DASMA Gate Systems Safety Guide
Wire Entrapment Protection Devices

There are three options for wiring the entrapment protection devices depending on the specific device and how the device will function. Refer to the specific entrapment protection device manual for more information. These entrapment protection device inputs are for monitored devices, which include pulsed photoelectric sensors, resistive edge sensors, and pulsed edge sensors. **Only one monitored entrapment protection device may be wired to each input.** Additional entrapment protection devices may be wired to the expansion board.

Control Board

CLOSES EYES/INTERRUPT

(2 Terminals) The CLOSE EYES/INTERRUPT input is for photoelectric sensor entrapment protection for the close direction. When an obstruction is sensed during gate closing the gate will open to the full open position and resets the Timer-to-Close. This input will be disregarded during gate opening.

CLOSE EDGE

(2 Terminals) The CLOSE EDGE input is for edge sensor entrapment protection for the close direction. When an obstruction is sensed during gate closing the gate will reverse to the full open position, disengaging the Timer-to-Close. This input will be disregarded during gate opening.

OPEN EYES/EDGE

(2 Terminals) The OPEN EYES/EDGE input is for photoelectric sensor or edge sensor entrapment protection for the open direction. When an obstruction is sensed during gate opening the gate will reverse for 4 seconds then stop. This input will be disregarded during gate closing.

Expansion Board (not provided)

EYE ONLY and COM

Open or Close Direction Photoelectric Sensors, the functionality is based on the switch settings (located next to the terminals)

Switch set to CLOSE: gate reverses fully when an obstruction is sensed
Switch set to OPEN: gate reverses 4 seconds when an obstruction is sensed

EYE/EDGE and COM

Open or Close Direction Photoelectric Sensors or Edge Sensor, the functionality is based on the switch settings (located next to the terminals)

Switch set to CLOSE: gate reverses fully when an obstruction is sensed
Switch set to OPEN: gate reverses 4 seconds when an obstruction is sensed
Step 7 Earth Ground Rod

Use the proper earth ground rod for your local area. The ground wire must be a single, whole piece of wire. Never splice two wires for the ground wire. If you should cut the ground wire too short, break it, or destroy its integrity, replace it with a single wire length.

1. Install the earth ground rod within 3 feet (.9 m) of the operator.
2. Run wire from the earth ground rod to the operator.

**NOTE:** If the operator is not grounded properly, the range of the remote controls will be reduced and the operator will be more susceptible to lightning and surge damage.

Step 8 Power Wiring

⚠️ ⚠️ WARNING

To reduce the risk of SEVERE INJURY or DEATH:

- Any maintenance to the operator or in the area near the operator MUST NOT be performed until disconnecting the electrical power (AC or solar and battery) and locking-out the power via the operator power switch. Upon completion of maintenance the area MUST be cleared and secured, at that time the unit may be returned to service.
- Disconnect power at the fuse box BEFORE proceeding. Operator MUST be properly grounded and connected in accordance with national and local electrical codes. **NOTE:** The operator should be on a separate fused line of adequate capacity.
- All electrical connections MUST be made by a qualified individual.
- Do not install ANY wiring or attempt to run the operator without consulting the wiring diagram.
- All power wiring should be on a dedicated circuit and well protected. The location of the power disconnect should be visible and clearly labeled.
- All power and control wiring MUST be run in separate conduit.

The operator can be wired for either 120 Vac or a solar panel (not provided). Follow the directions according to your application. The battery is charged in the circuit by the integrated transformer. The operator requires one 7AH battery (provided) or one 33AH battery. The 33AH application requires the 33AH wire harness (Model K34-37236).

For dual gate applications, power will have to be connected to each operator. Main power supply and control wiring MUST be run in separate conduits.

All control wiring used to connect external devices to Class 2 circuits of the operator must be (QPTZ) Power-Limited Circuit Cables, Type CL2, CL2P, CL2R, or CL2X or other cable with equivalent or better electrical, mechanical, and flammability ratings.

**SOLAR APPLICATIONS:** For solar applications refer to *Solar Panels* section in the Appendix. Follow the directions according to your application.

<table>
<thead>
<tr>
<th>AMERICAN WIRE GAUGE (AWG)</th>
<th>DIRECT PLUG-IN TRANSFORMER (120 VAC)</th>
<th>EXTERNAL PLUG-IN TRANSFORMER (24 VAC)</th>
</tr>
</thead>
<tbody>
<tr>
<td>18</td>
<td>150 feet (46 m)</td>
<td>250 feet (76 m)</td>
</tr>
<tr>
<td>16</td>
<td>1150 feet (351 m)</td>
<td>400 feet (122 m)</td>
</tr>
<tr>
<td>14</td>
<td>1850 feet (564 m)</td>
<td>600 feet (183 m)</td>
</tr>
<tr>
<td>12</td>
<td>2950 feet (899 m)</td>
<td>1,000 feet (305 m)</td>
</tr>
</tbody>
</table>

**NOTE:** Use copper conductors ONLY.
Power wiring
1. Turn off the AC power from the main power source circuit breaker.
2. Run the AC power wires to the operator.
3. Unplug the transformer.
4. Remove the junction box cover.
5. Run the AC power wires through the knockout in the bottom of the electrical box.
6. Connect the green wire to the earth ground rod and AC ground using a wire nut. **NOTE:** The earth ground rod can be grounded to the chassis.
7. Connect the white wire to NEUTRAL using a wire nut.
8. Connect the black wire to HOT using a wire nut.
9. Replace the junction box cover. Ensure the wires are not pinched.
11. Turn ON AC power to the operator.

33AH battery

To use a 33AH battery in place of the 7AH battery, follow the instructions below. The 33AH application requires the 33AH wire harness (Model K94-37236).

1. Unplug the transformer.
2. Unplug the J15 plug labeled BATT on the control board by squeezing the plug and pulling it from the control board. This disconnects the ac/dc power to the control board. Discard this J15 plug and harness.
3. Connect one end of the red (+) wire from the new 33AH wire harness kit to the red wire from the new J15 plug as shown. Connect the other end of the red (+) wire to the positive (+) terminal on the battery as shown.
4. Connect one end of the black (-) wire from the new 33AH wire harness kit to the black wire from the new J15 plug as shown. Connect the other end of the black (-) wire to the negative (-) terminal on the battery as shown.
5. Reconnect the new J15 plug to the control board. **NOTE:** You may see a small spark when plugging the J15 plug into the board.
6. Plug in the transformer.
Step 9 Dual Gate Setup

There are two options for dual gate communication: wired or wireless. Follow the directions according to your application. Do not use wired and wireless communication simultaneously. Wired dual gate applications will have a longer battery standby time than wireless applications.

Wireless setup

To activate the wireless feature:
1. Choose an operator to be the network primary operator. All wireless accessories will need to be programmed to the primary operator. **NOTE:** We recommend that all accessories and board configurations are set on the primary operator.
2. Press and release the LEARN button on the primary operator. The green XMITTER LED will light. **NOTE:** The operator will time out of programming mode after 180 seconds.
3. Press and release the LEARN button again on the primary operator. The yellow NETWORK LED will light.
4. Press and release the OPEN test button to assign this operator as network primary.
5. Press and release the LEARN button on the second operator. The green XMITTER LED will light.
6. Press and release the LEARN button again on the second operator. The yellow NETWORK LED will light.
7. Press and release the CLOSE test button to assign this operator as network second.

Both operators will beep and the yellow NETWORK LEDs will turn off indicating programming is successful.

To deactivate the wireless feature:
1. Press and release the LEARN button on either operator. The green XMITTER LED will light.
2. Press and release the LEARN button again on the same operator. The yellow NETWORK LED will light.
3. Press and hold the LEARN button for 5 seconds. The yellow NETWORK LED will blink (operator will beep) then turn off indicating successful deactivation.
4. Repeat the steps for the other operator.
**Wired setup**

Before digging, contact local underground utility locating companies. Use PVC conduit to prevent damage to cables.

1. **Disconnect ALL power to the operator and unplug the J15 plug from the control board.**
2. Trench across driveway to bury the shielded twisted pair cable.
3. Connect the wires from the shielded twisted pair cable to the Com Link terminals on the primary gate operator control board. **NOTE: We recommend that all accessories and board configurations are set on the primary operator.**
4. Route the shielded twisted pair cable to the secondary gate operator’s control board.
5. Connect the wires from the shielded twisted pair cable to the Com Link terminals on the secondary control board (Com Link A to Com Link A and Com Link B to Com Link B). Ground the shield of the cable to the chassis ground of one operator.
6. **Connect ALL power to the operator and plug the J15 plug into the control board.**

**DUAL GATE WIRE TYPE (SHIELDED TWISTED PAIR CABLE)**

<table>
<thead>
<tr>
<th>Wire</th>
<th>Length</th>
</tr>
</thead>
<tbody>
<tr>
<td>22AWG</td>
<td>up to 200 feet (61 m)</td>
</tr>
<tr>
<td>18AWG</td>
<td>200-1000 feet (61-305 m)</td>
</tr>
</tbody>
</table>

Wire must be rated at 30 Volt minimum

**Bipart delay/synchronized close**

The LOCK/BIPART DELAY switch is used only with dual gate applications and serves two functions:

- **BIPART DELAY**
  
  **SWING GATE APPLICATIONS:** The BIPART DELAY is used in applications where a mag-lock, solenoid lock, or decorative overlay would require one gate to close before the other. The operator with the LOCK/BIPART DELAY switch ON will delay from the close limit when opening and be the first to close from the open limit. SLIDE GATE APPLICATIONS: Not applicable, set to OFF.

- **SYNCHRONIZED CLOSE**
  
  The BIPART DELAY is also used in applications where one gate travels a longer distance than the other. To synchronize the closing of the gates, set the LOCK/BIPART DELAY switch to ON for both operators.
Step 10 Install the cover

Before installing the cover, follow the instructions in the Adjustment section to adjust the limits and force.

The operator cover consists of two pieces: a rear cover and a front cover. The front cover can easily be removed to access the electrical box. To access the reset switch slide the access door up. The front cover and access door can be locked with the key.

1. Remove the operator arm from the output shaft by releasing the handle.
2. Align the tabs on the rear cover with the slots on the chassis and place the cover over the operator.
3. Secure both sides of the rear cover to the chassis with two 5/16-18 lead in screws.
4. Reattach the operator arm to the output shaft (making sure the pin fits into the slot) and secure by pushing the handle down.
5. Place the operator arm cover over the operator arm and secure.
6. Align the front cover with the back cover, making sure the grooves line up.
7. Secure the front cover to the chassis with two 5/16-18 lead in screws.
8. Secure the front cover to the rear cover using the 5/16-18 lead in screw.

To Lock the Access Door

From the factory the access door for the reset switch will not be locked. To lock the access door follow the steps below:

1. Locate the lock tab on the back of the front cover and remove the screw securing the tab to the cover.
2. Turn the tab 180 degrees, then secure with the screw. The access door can now be locked.

The basic installation is complete.
Limit and Force Adjustment

⚠️ WARNING

To reduce the risk of SEVERE INJURY or DEATH:
- Without a properly installed safety reversal system, persons (particularly small children) could be SERIOUSLY INJURED or KILLED by a moving gate.
- Too much force on gate will interfere with proper operation of safety reversal system.
- NEVER increase force beyond minimum amount required to move gate.
- NEVER use force adjustments to compensate for a binding or sticking gate.
- If one control (force or travel limits) is adjusted, the other control may also need adjustment.
- After ANY adjustments are made, the safety reversal system MUST be tested. Gate MUST reverse on contact with an object.

Introduction

Your operator is designed with electronic controls to make travel limit and force adjustments easy. The adjustments allow you to program where the gate will stop in the open and close position. The electronic controls sense the amount of force required to open and close the gate. The force is adjusted automatically when you program the limits but should be fine tuned using the REVERSAL FORCE dial on the control board (refer to Fine Tune the Force section) to compensate for environmental changes. The limit setup LEDs (located next to the SET OPEN and SET CLOSE buttons) indicate the status of the limits, refer to the table to the right.

The limits can be set using the control board (below) or a remote control (refer to Limit Setup with a Remote Control in the Appendix). Setting the limits with a remote control requires a 3-button remote control programmed to OPEN, CLOSE, and STOP.

**NOTE:** The TEST buttons on the control board will not work until the limits have been set and the required entrapment protection devices are installed.

<table>
<thead>
<tr>
<th>LIMIT SETUP LEDS</th>
<th>EXPLANATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>SET OPEN LED OFF</td>
<td>Limits are set</td>
</tr>
<tr>
<td>SET CLOSE LED OFF</td>
<td>Limits are set</td>
</tr>
<tr>
<td>OPERATOR MODE NORMAL MODE</td>
<td>Limits are set</td>
</tr>
<tr>
<td>LIMIT SETTING MODE</td>
<td>Limits are set</td>
</tr>
<tr>
<td>LIMIT SETTING MODE</td>
<td>Limits are set</td>
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<td>LIMIT SETTING MODE</td>
<td>Limits are set</td>
</tr>
<tr>
<td>LIMIT SETTING MODE</td>
<td>Limits are set</td>
</tr>
</tbody>
</table>

Initial Limits and Force Adjustment

For dual gate applications the limits will have to be set for each operator. The gate MUST be attached to the operator before setting the limits and force.

1. Press and release the SET OPEN and SET CLOSE buttons simultaneously to enter limit setting mode.
2. Press and hold one of the MOVE GATE buttons to move the gate to the open or close limit.
3. Press and release the SET CLOSE or SET OPEN button depending on which limit is being set.
4. Press and hold one of the MOVE GATE button to move the gate to the other limit.
5. Press and release the SET CLOSE or SET OPEN button depending on which limit is being set.
6. Cycle the gate open and close. This automatically sets the force.

When limits are set properly the operator will automatically exit limit setting mode.
**Fine Tune the Force**

Once the initial limits have been set, the REVERSAL FORCE DIAL on the control board is used for fine tuning the force where wind or environmental changes may affect the gate travel. The REVERSAL FORCE DIAL is set to minimum at the factory. Based on the length and weight of the gate it may be necessary to make additional force adjustments. The force setting should be high enough that the gate will not reverse by itself nor cause nuisance interruptions, but low enough to prevent serious injury to a person. The force setting is the same for both the open and close gate directions.

1. Open and close the gate with the TEST BUTTONS.
2. If the gate stops or reverses before reaching the fully open or closed position, increase the force by turning the force control slightly clockwise.
3. Perform the “Obstruction Test” after every limit and force setting adjustment (see below).

**Adjust the Limits**

After both limits are set and the operator is ready to run, one limit can be adjusted independently from the other by following steps 1-3 of the Initial Limit and Force Adjustment section.

**Obstruction Test**

The operator is equipped with an inherent (built in to the operator) obstruction sensing device. If the gate encounters an obstruction during motion, the operator will reverse direction of the gate and then stop. The following procedure will test ONLY the inherent (built in to the operator) obstruction sensing device:

1. Open and close the gate with the TEST BUTTONS, ensuring that the gate is stopping at the proper open and close limit positions.
2. Place an object between the open gate and a rigid structure. Make sure that any external entrapment protection devices will NOT be activated by the object.
3. Run the gate in the close direction. The gate should stop and reverse upon contact with the object. If the gate does not reverse off the object, reduce the force setting by turning the force control slightly counter-clockwise. The gate should have enough force to reach both the open and close limits, but MUST reverse after contact with an object.
4. Repeat the test for the open direction.

**Test the operator after any adjustments are made.**
**PROGRAMMING**

**Remote Controls (Not Provided)**

A total of 50 Security+ 2.0® remote controls or KPW250 keypads and 2 keyless entries (1 PIN for each keyless entry) can be programmed to the operator. When programming a third keyless entry to the operator, the first keyless entry will be erased to allow the third keyless entry to be programmed. When the operator’s memory is full it will exit the programming mode and the remote control will not be programmed. The memory will need to be erased before programming any additional remote controls. **NOTE:** If installing an 86LM to extend the range of the remote controls DO NOT straighten the antenna.

There are 3 different options for programming the remote control depending on how you would like the remote control to function. Choose a programming option:

<table>
<thead>
<tr>
<th>OPTION</th>
<th>DESCRIPTION</th>
<th>PROGRAMMING STEPS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single button as OPEN only</td>
<td>Program a single button on the remote control for open only. The Timer-to-Close can be set to close the gate.</td>
<td>1. Press and release the LEARN button (operator will beep and green XMITTER LED will light). <strong>NOTE:</strong> The operator will time out of programming mode after 30 seconds. 2. Press the OPEN button. 3. Press the remote control button that you would like to program.</td>
</tr>
<tr>
<td>Single button (SBC) as OPEN, CLOSE, and STOP</td>
<td>Program one remote control button as an open, close, and stop.</td>
<td>1. Press and release the LEARN button (operator will beep and green XMITTER LED will light). <strong>NOTE:</strong> The operator will time out of programming mode after 30 seconds. 2. Press the remote control button that you would like to program.</td>
</tr>
<tr>
<td>Three separate buttons as OPEN, CLOSE, and STOP</td>
<td>Program each remote control button as an open, close, and stop.</td>
<td>1. Press and release the LEARN button (operator will beep and green XMITTER LED will light). <strong>NOTE:</strong> The operator will time out of programming mode after 30 seconds. 2. Press the OPEN, CLOSE, or STOP button, depending on the desired function. 3. Press the remote control button that you would like to program.</td>
</tr>
</tbody>
</table>

The operator will automatically exit learn mode (operator will beep and green XMITTER LED will go out) if programming is successful. To program additional Security+ 2.0® remote controls or remote control buttons, repeat the programming steps above.

**Entering programming mode using external reset button or 3-button control station:**

1. Make sure gate/door is closed.
2. Give the operator an OPEN command.
3. Within 30 seconds, when the gate/door is at the open limit press and release the RESET/STOP button twice to put the operator into programming mode. **NOTE:** The operator will time out of programming mode after 30 seconds.

**NOTICE:** This device complies with Part 15 of the FCC rules and Industry Canada’s license-exempt RSSs. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

This device must be installed to ensure a minimum 20 cm (8 in.) distance is maintained between users/bystanders and device. This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules and Industry Canada ICES standard. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
**PROGRAMMING**

**LiftMaster Internet Gateway (not provided)**

To program the operator to the LiftMaster Internet Gateway:

**Using the learn button on the operator’s control board**

1. Connect the ethernet cable to the LiftMaster Internet Gateway and the router.
2. Connect power to the LiftMaster Internet Gateway.
4. Register the LiftMaster Internet Gateway.
5. Use an internet enabled computer or smartphone to add devices. The LiftMaster Internet Gateway will stay in learn mode for three minutes.
6. Press the Learn button twice on the primary operator (the operator will beep as it enters learn mode). The LiftMaster Internet Gateway will pair to the operator if it is within range and the operator will beep if programming is successful.

**Using the reset button on the operator**

1. Connect the ethernet cable to the LiftMaster Internet Gateway and the router.
2. Connect power to the LiftMaster Internet Gateway.
4. Register the LiftMaster Internet Gateway.
5. Use an internet enabled computer or smartphone to add devices. The LiftMaster Internet Gateway will stay in learn mode for three minutes.
6. Ensure gate is closed.
7. Give the operator an OPEN command.
8. Within 30 seconds, when the gate is at the open limit press and release the reset button 3 times (on primary gate) to put primary operator into High Band Learn Mode (the operator will beep as it enters learn mode). The LiftMaster Internet Gateway will pair to the operator if it is within range and the operator will beep if programming is successful.

The status as shown by the LiftMaster Internet Gateway app will be either “open” or “closed”. The gate operator can then be controlled through the LiftMaster Internet Gateway app.

**Erase All Codes**

1. Press and release the LEARN button (operator will beep and green XMITTER LED will light).
2. Press and hold the LEARN button again until the green XMITTER LED flashes and then release the button (approximately 6 seconds). All remote control codes are now erased.

**Erase Limits**

1. To erase the limits, press and hold the SET OPEN and SET CLOSE buttons simultaneously (5 seconds) until both the SET OPEN and SET CLOSE LEDs blink rapidly and the operator beeps.
2. Release the buttons and the SET OPEN and SET CLOSE LEDs will blink slowly indicating the limits will need to be set.

**Constant Pressure Override (CPO)**

Constant Pressure Override is for use with KPW5 and KPW250 keypads (not provided). The KPW5/KPW250 wireless commercial keypads are security keypads and can only be programmed to ONE gate operator (see the KPW5/KPW250 manual for complete programming instructions). The Constant Pressure Override feature is intended to temporarily override a fault in the entrapment protection system, in order to operate the gate until the external entrapment protection device is realigned or repaired. Use the feature only in line of sight of the gate when no obstructions to travel are present. External entrapment protection devices include LiftMaster monitored photoelectric sensors and LiftMaster monitored wired and wireless edge sensors. Be sure to repair or replace these devices promptly if they are not working properly.

**To use Constant Pressure Override:**

1. Enter a valid 4-digit PIN.
2. Press and hold # for 5 seconds to enter CPO. Continue to hold # to keep the operator in motion. A continuous tone will sound until limit is met and/or # is released.
3. The operator will stop when either the operator reaches a limit or the user releases #.

**Gate Hold Open Feature**

The gate hold open feature will disable the timer and keep the gate at the open limit. The gate hold open feature can be activated through the Reset Button as described on page 26 or through the KPW5 and KPW250 keypads (not provided).

**To use the gate hold open feature:**

1. Enter a valid 4-digit PIN when the gate is at the Open Limit and the timer is running
2. The Operator will chirp indicating the timer is canceled.

**To restart the gate:**

1. Re-enter the 4-digit PIN
2. Activate a Hard input or a programmed remote

**To Remove and Erase Monitored Entrapment Protection Devices**

1. Remove the entrapment protection device wires from the terminal block.
2. Press and release the SET OPEN and SET CLOSE buttons simultaneously. The SET OPEN and SET CLOSE LEDs will turn on (entering learn limit mode).
3. Press and release both SET OPEN and SET CLOSE buttons again to turn off the SET OPEN and SET CLOSE LEDs (exiting learn limit mode).
Control Board Overview

1 SET OPEN Button: The SET OPEN button sets the OPEN limit. See Adjust Limits section.
2 SET CLOSE Button: The SET CLOSE button sets the CLOSE limit. See Adjust Limits section.
3 MOVE GATE Buttons: The MOVE GATE buttons will either open or close the gate when the operator is in Limit setting mode. See Adjust Limits section.
4 BATT FAIL:
   • When AC power is OFF and battery voltage is critically low the gate will latch at a limit until AC power is restored or batteries voltage increases.
   • Option select switch set to OPEN forces gate to automatically open and then latch at the OPEN limit until AC power is restored or battery voltage increases.
   • Option select switch set to CLOSE forces gate to latch at CLOSE limit if at CLOSE limit or on next CLOSE command until AC power restored or battery voltage increases.
   • Constant pressure on a hard command input overrides to open or close the gate.
   • Critically low battery is less than 11.5 V
5 BIPART DELAY Switch: The LOCK/BIPART DELAY switch is used only for dual gates. See Bpart Delay section.
6 LEARN Button: The LEARN button is for programming remote controls and the network.
7 TIMER-TO-CLOSE dial: The TIMER-TO-CLOSE (TTC) dial can be set to automatically close the gate after a specified time period. The TTC is factory set to OFF. If the TTC is set to the OFF position, then the gate will remain open until the operator receives another command from a control. Rotate the TIMER-TO-CLOSE dial to the desired setting. The range is 0 to 180 seconds, 0 seconds is OFF. **NOTE:** Any radio command, single button control, or CLOSE command on the control board prior to the TTC expiring will close the gate. The TTC is reset by any signals from the open controls, loops, close edges, and close photoelectric sensors (IR's).
8 REVERSAL FORCE dial: The REVERSAL FORCE dial fine tunes the force. See Force Adjustment section.
9 TEST BUTTONS: The TEST BUTTONS will operate the gate (OPEN, STOP and CLOSE).
10 STATUS LEDs: The STATUS LEDs indicate the status of the operator. See Status LED Chart in the Troubleshooting section.
11 DIAGNOSTICS Display: The diagnostics display will show the operator type, firmware version, and codes. The operator type will display as 'SG' followed by a '12' which indicates the operator type as RSW12UL. The firmware version will show after the operator type, example "1.2".
12 BACKDRIVE Switch: Set to MANUAL will allow the gate to be manually pushed open or closed if there is a loss of AC and battery power. Set to SECURE makes the gate difficult to push open or closed if there is a loss of AC and battery power.
**Manual Disconnect**

Press the reset switch to **RESET/DISCONNECT**. Release the handle on the operator arm to allow the gate to be opened and closed manually. On a dual gate application the handle must be released on both operators. To resume normal function tighten the handle by pushing it down.

**Reset Switch**

The reset switch is located on the front of the operator and serves several functions. Toggling the reset switch will stop a moving gate during a normal open/close cycle, like a stop button. The operator does not need to be reset after doing this. The reset switch will disable the gate in the present position and will energize the solenoid lock for two minutes and disable the maglock for two minutes.

**Operator Alarm**

If a contact sensor detects an obstruction twice consecutively the alarm will sound (up to 5 minutes) and the operator will need to be reset. When the inherent force of the operator (RPM/current sensor) detects the following (twice consecutively) the alarm will sound (up to 5 minutes) and the operator will need to be reset.

A. The operator arm or gate is incorrectly installed.
B. The gate does not meet specifications.
C. Gate hinges are too tight or broken and the gate is not moving freely.
D. The gate is moving and a car pushes the gate.
E. A foreign object is on the gate frame while the gate is moving.
F. The gate hits the driveway or curb and gets stuck or bent in an awkward position.

Remove any obstructions. Press the reset button to shut off the alarm and reset the operator. After the operator is reset, normal functions will resume. The operator alarm will beep 3 times with a command if the battery is low.

**Remote control**

**Single Button Control (SBC) Functionality**

Once the remote control has been programmed the operator will operate as follows:

When gate is in the closed position, activation of the remote control button will open the gate. During the open cycle another activation of the remote control will stop the gate and the next activation of the remote control will close the gate.

When the gate is in the open position, activation of the remote control button will close the gate. If the remote control is activated while the gate is closing, the gate will stop and the next activation will open the gate.
ACCESSORY WIRING

All control wiring used to connect external devices to Class 2 circuits of the operator must be (QPTZ) Power-Limited Circuit Cables, Type CL2, CL2P, CL2R, or CL2X or other cable with equivalent or better electrical, mechanical, and flammability ratings.

**External control devices**

**EXIT (2 Terminals)**
This input is a soft open command (maintained switch does not override external safeties and does not reset alarm condition). Used for exit probe, telephone entry, external exit loop detector, or any device that would command the gate to open.
- Opens a closing gate and holds open an open gate, if maintained, pauses Timer-to-Close at OPEN limit.

**SHADOW (2 Terminals)**
This input is used for external shadow loop detector when loop is positioned under the swing of the gate.
- Holds open gate at open limit
- Only active when the gate is at the OPEN limit, disregarded at all other times
- Pauses Timer-to-Close at OPEN limit

**INTERRUPT (2 Terminals)**
This input is used for photoelectric sensors and external interrupt loop detector when loop is on the outside of the gate.
- Holds open gate at open limit
- Stops and reverses a closing gate to open limit
- Pauses Timer-to-Close at OPEN limit, activates quick close and anti-tailgate features when enabled on the expansion board
**Locks**

**Maglock (2 Terminals, N.C. and COM)**
- Relay contact output. Normally closed (N.C.) output for maglocks.
- Relay activates prior to motor activation and during motor run. Relay is off when motor is off.

**Miscellaneous wiring**

**Three button control station (4 Terminals)**
- CLOSE and COM: Closes an open gate. Hard close (maintained switch overrides external safeties and resets alarm condition within line-of-sight).

**Fire department input (2 Terminals)**
- Acts as hard open.
- Maintained input overrides (ignores) external safeties (photoelectric sensor and edge), pauses Timer-to-Close momentary input logic as single button control and safeties remain active, re-enables Timer-to-Close.

**Accessory power 12 VDC, max 500 mA (4 Terminals)**
- SWITCHED: Switched ON with gate motion and at the open limit when Timer-to-Close is active. Turns off 5 seconds after motion.
- UNSWITCHED: 12 Vdc voltage out to power accessories, always ON.
IMPORTANT SAFETY INSTRUCTIONS

⚠️ WARNING

To reduce the risk of SEVERE INJURY or DEATH:

- READ AND FOLLOW ALL INSTRUCTIONS.
- ANY maintenance to the operator or in the area near the operator MUST NOT be performed until disconnecting the electrical power (AC or solar and battery) and locking-out the power via the operator power switch. Upon completion of maintenance the area MUST be cleared and secured, at that time the unit may be returned to service.
- Disconnect power at the fuse box BEFORE proceeding. Operator MUST be properly grounded and connected in accordance with national and local electrical codes. **NOTE:** The operator should be on a separate fused line of adequate capacity.
- NEVER let children operate or play with gate controls. Keep the remote control away from children.
- ALWAYS keep people and objects away from the gate. NO ONE SHOULD CROSS THE PATH OF THE MOVING GATE.
- The entrance is for vehicles ONLY. Pedestrians MUST use separate entrance.
- Test the gate operator monthly. The gate MUST reverse on contact with an object or reverse when an object activates the noncontact sensors. After adjusting the force or the limit of travel, retest the gate operator. Failure to adjust and retest the gate operator properly can increase the risk of INJURY or DEATH.
- Use the manual disconnect release ONLY when the gate is NOT moving.
- KEEP GATES PROPERLY MAINTAINED. Read the owner’s manual. Have a qualified service person make repairs to gate hardware.
- ALL maintenance MUST be performed by a LiftMaster professional.
- Activate gate ONLY when it can be seen clearly, is properly adjusted and there are no obstructions to gate travel.
- To reduce the risk of FIRE or INJURY to persons use ONLY LiftMaster part 29-NP712 for replacement batteries.

**SAVE THESE INSTRUCTIONS.**

- ALWAYS wear protective gloves and eye protection when changing the battery or working around the battery compartment.

---

**Maintenance Chart**

Disconnect all power (AC, solar, battery) to the operator before servicing. The operator’s AC Power switch ONLY turns off AC power to the control board and DOES NOT turn off battery power. ALWAYS disconnect the batteries to service the operator.

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>CHECK AT LEAST ONCE EVERY</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>MONTH</td>
</tr>
<tr>
<td>Entrapment Protection Devices</td>
<td>Check and test inherent (built into the operator) and external devices for proper operation</td>
</tr>
<tr>
<td>Warning Signs</td>
<td>Make sure they are present and replace if worn or broken, see Accessories</td>
</tr>
<tr>
<td>Manual Disconnect</td>
<td>Check and test for proper operation</td>
</tr>
<tr>
<td>Sprockets and Chains</td>
<td>Check for excessive slack and lubricate</td>
</tr>
<tr>
<td>Gate</td>
<td>Inspect for wear or damage; ensure it still complies with ASTM F2200, see page 5</td>
</tr>
<tr>
<td>Accessories</td>
<td>Check all for proper operation</td>
</tr>
<tr>
<td>Electrical</td>
<td>Inspect all wire connections</td>
</tr>
<tr>
<td>Chassis Mounting Bolts</td>
<td>Check for tightness</td>
</tr>
<tr>
<td>Operator</td>
<td>Inspect for wear or damage</td>
</tr>
<tr>
<td>Batteries</td>
<td>Replace</td>
</tr>
</tbody>
</table>

**NOTES:**

- Severe or high cycle usage will require more frequent maintenance checks.
- It is suggested that while at the site voltage readings be taken at the operator. Using a digital voltmeter, verify that the incoming voltage to the operator is within ten percent of the operator’s rating.
**Batteries**

Batteries will degrade over time depending on temperature and usage. The operator alarm will beep 3 times with a command if the battery is low. Batteries do not perform well in extremely cold temperatures. For best performance, the batteries should be replaced every 3 years. Use only LiftMaster part 29-NP712 for replacement batteries. The batteries contain lead and need to be disposed of properly.

The operator comes with one 7AH battery. One 33AH Battery (A12330SGLPK), 33AH Battery Harness (K94-37236) with additional battery tray (K10-36183) may be used in place of the 7AH battery.
To protect against fire and electrocution:

- DISCONNECT power (AC or solar and battery) BEFORE installing or servicing operator.

For continued protection against fire:

- Replace ONLY with fuse of same type and rating.

### Diagnostic Codes

**NOTE:** When cycling or disconnecting power (ac/dc) to the control board, it is recommended that you unplug the J15 plug.

#### To View the Codes

The codes will show on the diagnostic display.

1. Press and hold the STOP button...
2. ...then press and hold the CLOSE button...
3. ...then press and hold the OPEN button until “Er” shows on the display.

The operator will show the code sequence number followed by the code number:

- **CODE SEQUENCE NUMBER**
  - The first number shown is the most recent code (example: ‘01’). The display will show the sequence of codes that occurred starting with ‘01’ and going up to code ‘20’.

- **CODE NUMBER**
  - The second number shown after the code sequence number is the code itself (31-99, example “31”). Refer to the chart on the following page for an explanation of each code.

#### To Scroll Through the Saved Codes

1. Press the OPEN button to cycle to the most recent code (“01”).
2. Press the CLOSE button to cycle to the oldest code (up to “20”).

The operator will only keep track of up to 20 codes, then will start saving over the oldest codes as new codes occur.

#### To Exit

Press and release the STOP button to exit. The display will also time out after two minutes of inactivity.

#### To Reset the Code History

1. Press and hold the STOP button for six seconds. The display will show “Er” then “CL” alternately for six seconds.
2. Release the STOP button. The code history has now been reset and the display will show “- -” until a new code occurs.
3. Press and release the STOP button to exit.
# TROUBLESHOOTING

## Diagnostic Codes Table

Some codes are saved in the code history and some are not. If a code is not saved it will briefly appear on the display as it occurs, then disappear.

<table>
<thead>
<tr>
<th>Code</th>
<th>Meaning</th>
<th>Solution</th>
<th>Saved</th>
</tr>
</thead>
<tbody>
<tr>
<td>31</td>
<td>Main control board has experienced an internal failure.</td>
<td>Disconnect all power, wait 15 seconds, then reconnect power (reboot). If issue continues, replace main control board.</td>
<td>NO</td>
</tr>
<tr>
<td>34</td>
<td>Absolute Position Encoder Error, not getting position information from encoder</td>
<td>Check APE assembly and wiring connections. Replace the APE assembly if necessary.</td>
<td>YES</td>
</tr>
<tr>
<td>35</td>
<td>Max-Run-Time Exceeded Error</td>
<td>Check for an obstruction, then reprogram the limits.</td>
<td>YES</td>
</tr>
<tr>
<td>36</td>
<td>Product ID Error</td>
<td>Was the control board just replaced? If so, erase limits, enter limit setup mode and set limits. If not, disconnect all power, wait 15 seconds, then reconnect power before changing product ID harness.</td>
<td>YES</td>
</tr>
<tr>
<td>37</td>
<td>Product ID Failure</td>
<td>Unplug product ID harness then plug back in. Disconnect all power, wait 15 seconds, then reconnect power before replacing product ID harness.</td>
<td>YES</td>
</tr>
<tr>
<td>38</td>
<td>Hard Stop Limit (Arm 1)</td>
<td>Limit may be set too tightly against a non-resilient hard stop (re-adjust limit). Operator may be at end of travel (re-adjust mounting).</td>
<td>NO</td>
</tr>
<tr>
<td>40</td>
<td>Battery overvoltage</td>
<td>Too much voltage on the battery. Check harness. Make sure there is NOT a 24V battery on a 12V system.</td>
<td>YES</td>
</tr>
<tr>
<td>41</td>
<td>Battery overcurrent</td>
<td>Possible short of the battery charge harness. Check harness. Make sure you do NOT have a 12V battery on a 24V system.</td>
<td>YES</td>
</tr>
<tr>
<td>42</td>
<td>No battery at boot up</td>
<td>Check battery connections and installation. Replace batteries if depleted to less than 20V on a 24V system or less than 10V on a 12V system. Make sure there is NOT a single 12V battery on a 24V system.</td>
<td>YES</td>
</tr>
<tr>
<td>43</td>
<td>Exit Loop Error</td>
<td>Failure or missing loop (SHORT or OPEN - LiftMaster Plug-in Loop Detector only) Check loop wiring throughout connection. May be a short in the loop, or an open connection in the loop.</td>
<td>YES</td>
</tr>
<tr>
<td>44</td>
<td>Shadow Loop Error</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td>45</td>
<td>Interrupt Loop Error</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td>46</td>
<td>Wireless edge battery low</td>
<td>Replace batteries in wireless edge.</td>
<td>YES</td>
</tr>
<tr>
<td>50</td>
<td>Run-Distance Error</td>
<td>The limits are less than the minimum requirement or longer than what was learned. Check limit positions and proper switch function. Run-distance can be re-learned by setting the handing again.</td>
<td>YES</td>
</tr>
<tr>
<td>53</td>
<td>Brownout occurred</td>
<td>AC/DC board supply dipped below allowable level. Review power supply and wiring. If rebooting, ensure enough time for discharge of power to force a fresh boot.</td>
<td>YES</td>
</tr>
<tr>
<td>54</td>
<td>Wireless Second Operator Communication Error</td>
<td>Check the second operator for power. If OFF, restore power and try to run the system. If powered, deactivate the wireless feature and then re-learn the second operator.</td>
<td>YES</td>
</tr>
<tr>
<td>60</td>
<td>Minimum number of monitored entrapment protection devices not installed.</td>
<td>Review monitored entrapment protection device connections. This swing gate operator will operate only after installation of a minimum of one external safety device in either the open or close direction.</td>
<td>NO</td>
</tr>
<tr>
<td>61</td>
<td>CLOSE EYE/INTERRUPT held more than 3 minutes</td>
<td>Check wired input on main control board; check for alignment or obstruction.</td>
<td>YES</td>
</tr>
<tr>
<td>62</td>
<td>CLOSE EDGE held more than 3 minutes</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td>63</td>
<td>OPEN EYE/EDGE held more than 3 minutes</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td>64</td>
<td>CLOSE EYE/INTERRUPT held more than 3 minutes</td>
<td>Check wired input on expansion board; check for alignment or obstruction.</td>
<td>YES</td>
</tr>
<tr>
<td>65</td>
<td>CLOSE EYE/EDGE held more than 3 minutes</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td>66</td>
<td>OPEN EYE/EDGE held more than 3 minutes</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td>67</td>
<td>Wireless edge triggered more than 3 minutes</td>
<td>Check wired input for wiring issue or obstruction.</td>
<td>YES</td>
</tr>
<tr>
<td>68</td>
<td>Wireless edge loss of monitoring</td>
<td>Check wireless edge inputs.</td>
<td>YES</td>
</tr>
<tr>
<td>Code</td>
<td>Meaning</td>
<td>Solution</td>
<td>Saved</td>
</tr>
<tr>
<td>------</td>
<td>-------------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------------------------</td>
<td>-------</td>
</tr>
<tr>
<td>69</td>
<td>Wireless edge triggered</td>
<td>IF an obstruction occurred, no action required. If an obstruction did NOT occur, check inputs and wiring.</td>
<td>NO</td>
</tr>
<tr>
<td>70</td>
<td>CLOSE EYE/INTERRUPT triggered, causing reversal, preventing close, or resetting TTC</td>
<td></td>
<td>NO</td>
</tr>
<tr>
<td>71</td>
<td>CLOSE EDGE triggered, causing reversal, NO preventing close, or canceling TTC</td>
<td>IF an obstruction occurred, no action required. If an obstruction did NOT occur, check alignment, inputs, and wiring on main control board</td>
<td>NO</td>
</tr>
<tr>
<td>72</td>
<td>OPEN EYE/EDGE triggered, causing reversal or preventing opening</td>
<td></td>
<td></td>
</tr>
<tr>
<td>73</td>
<td>CLOSE EYE/INTERRUPT triggered, causing reversal, preventing close, or resetting TTC</td>
<td>IF an obstruction occurred, no action required. If an obstruction did NOT occur, check alignment, inputs, and wiring on main control board</td>
<td>NO</td>
</tr>
<tr>
<td>74</td>
<td>CLOSE EYE/EDGE triggered, causing reversal and preventing close or canceling TTC</td>
<td></td>
<td>NO</td>
</tr>
<tr>
<td>75</td>
<td>OPEN EYE/EDGE triggered, causing reversal or preventing opening</td>
<td></td>
<td></td>
</tr>
<tr>
<td>80</td>
<td>Close input (EYE/EDGE) communication fault from other operator</td>
<td>Check the connections between the main board and the expansion board.</td>
<td>YES</td>
</tr>
<tr>
<td>81</td>
<td>Open input (EYE/EDGE) communication fault from other operator</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td>82</td>
<td>Close input (EYE/EDGE) communication fault (expansion board)</td>
<td>Check the connections between the main board and the expansion board.</td>
<td>YES</td>
</tr>
<tr>
<td>83</td>
<td>Open input (EYE/EDGE) communication fault (expansion board)</td>
<td></td>
<td>YES</td>
</tr>
<tr>
<td>84</td>
<td>Non-monitored device detected on the wireless safety system</td>
<td>Non-monitored contact closure devices are not supported. Make sure connected devices are monitored. Check edges for proper orientation and resistive end cap connection.</td>
<td>YES</td>
</tr>
<tr>
<td>91</td>
<td>Force Reversal (Operator 1)</td>
<td>Check for obstruction. If no obstruction, check that the mechanical assembly is engaged and free to move. See section on Limit and Force Adjustment, and Obstruction Test.</td>
<td>YES</td>
</tr>
<tr>
<td>93</td>
<td>RPM / STALL Reversal (Operator 1)</td>
<td>Check for obstruction. If no obstruction, check the operator wiring and that the mechanical assembly is engaged and free to move. Replace APE assembly.</td>
<td>YES</td>
</tr>
<tr>
<td>99</td>
<td>Normal Operation</td>
<td>No action required</td>
<td>YES</td>
</tr>
</tbody>
</table>
## Control Board LEDs

<table>
<thead>
<tr>
<th>STATUS LEDS</th>
<th>INPUT LEDS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>INPUT POWER</strong></td>
<td></td>
</tr>
<tr>
<td>OFF</td>
<td>OFF state</td>
</tr>
<tr>
<td>ON</td>
<td>AC charger or Solar power available</td>
</tr>
<tr>
<td><strong>BATT CHARGING</strong></td>
<td></td>
</tr>
<tr>
<td>OFF</td>
<td>Not charging</td>
</tr>
<tr>
<td>ON</td>
<td>Three stage battery charging</td>
</tr>
<tr>
<td><strong>TIMER</strong></td>
<td></td>
</tr>
<tr>
<td>OFF</td>
<td>The timer is disabled</td>
</tr>
<tr>
<td>ON</td>
<td>The timer is enabled</td>
</tr>
<tr>
<td>MEDIUM BLINK (1 blink per second)</td>
<td>The timer is running</td>
</tr>
<tr>
<td>FAST BLINK (2 blinks per second)</td>
<td>The timer is paused</td>
</tr>
<tr>
<td>FASTEST BLINK (8 blinks per second)</td>
<td>The timer is canceled</td>
</tr>
<tr>
<td><strong>GATE MOVING</strong></td>
<td></td>
</tr>
<tr>
<td>OFF</td>
<td>The gate is stopped</td>
</tr>
<tr>
<td>ON</td>
<td>The gate is opening or closing</td>
</tr>
<tr>
<td>MEDIUM BLINK (1 blink per second)</td>
<td>Operator is in E1 (single entrapment)</td>
</tr>
<tr>
<td>FASTEST BLINK (8 blinks per second)</td>
<td>The operator is in E2 (double entrapment)</td>
</tr>
<tr>
<td><strong>BATT LOW</strong></td>
<td></td>
</tr>
<tr>
<td>OFF</td>
<td>No battery error</td>
</tr>
<tr>
<td>ON</td>
<td>Battery low</td>
</tr>
<tr>
<td>MEDIUM BLINK (1 blink per second)</td>
<td>Battery critically low</td>
</tr>
<tr>
<td><strong>ACC PWR OVLD</strong></td>
<td></td>
</tr>
<tr>
<td>OFF</td>
<td>Accessory power is okay</td>
</tr>
<tr>
<td>ON</td>
<td>Accessory overload protector opened</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>LOCK</strong></td>
<td></td>
</tr>
<tr>
<td>OFF</td>
<td>Maglock relay inactive</td>
</tr>
<tr>
<td>ON</td>
<td>Maglock relay active</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## Troubleshooting Chart

<table>
<thead>
<tr>
<th>SYMPTOM</th>
<th>POSSIBLE CAUSES</th>
<th>SOLUTIONS</th>
</tr>
</thead>
</table>
| Operator does not run and diagnostic display not on. | a. No power to control board  
b. Open fuse  
c. If on battery power only, low or dead batteries  
d. Defective control board | a. Check AC and battery power  
b. Check fuses  
c. Charge batteries by AC or solar power or replace batteries  
d. Replace defective control board |
| Control board powers up, but motor does not run. | a. Reset switch is stuck  
b. Stop button active or jumper not in place for stop circuit  
c. If on battery power only, low or dead batteries  
d. Open or Close input active  
e. Entrapment Protection Device active  
f. Vehicle loop detector or probe active  
g. Defective control board | a. Check reset switch  
b. Check Stop button is not “stuck on”, or verify that the stop button is a normally closed circuit, or put a jumper on the stop circuit.  
c. Charges batteries by AC or solar power or replace batteries  
d. Check all Open and Close inputs for a “stuck on” input  
e. Check all Entrapment Protection Device inputs for a “stuck on” sensor  
f. Check all vehicle detector inputs for a “stuck on” detector  
g. Replace defective control board |
| Gate moves, but cannot set correct limits. | a. Gate does not move to a limit position  
b. Gate is too difficult to move | a. Use manual disconnect, manually move gate, and ensure gate moves easily limit to limit. Repair gate as needed.  
b. Gate must move easily and freely through its entire range, limit to limit. Repair gate as needed. |
| Gate does not fully open or fully close when setting limits. | a. Gate does not move to a limit position  
b. Gate is too difficult to move | a. Use manual disconnect, manually move gate, and ensure gate moves easily limit to limit. Repair gate as needed.  
b. Gate must move easily and freely through its entire range, limit to limit. Repair gate as needed. |
| Operator does not respond to a wired control/command (example: Open, Close, SBC, etc.) | a. Check Open and Close command input LEDs  
b. Stop button is active  
c. Reset button is stuck  
d. If on battery power only, low or dead batteries  
e. Entrapment Protection Device active  
f. Vehicle loop detector or vehicle probe active | a. Check all Open and Close inputs for a “stuck on” input  
b. Check Stop button is not “stuck on”  
c. Check Reset button  
d. Charges batteries by AC or solar power or replace batteries  
e. Check all Entrapment Protection Device inputs for a “stuck on” sensor  
f. Check all vehicle detector inputs for a “stuck on” detector |
| Operator does not respond to a wireless control or transmitter | a. Check XMITTER LED when wireless control is active  
b. Stop button is active  
c. Reset button is stuck  
d. Poor radio reception | a. Activate wireless control and check XMITTER LED is on. Re-learn wireless control/transmitter to control board. Replace wireless control as needed.  
b. Check Stop button is not “stuck on”  
c. Check Reset button  
d. Check if similar wired control operates correctly. Check if wireless controls works properly when within a few feet of operator. Check operator’s antenna and antenna wire. Check other wireless controls or devices. |
| Gate stops during travel and reverses immediately. | a. Control (Open, Close) becoming active  
b. Vehicle loop detector active  
c. Low battery voltage | a. Check all Open and Close inputs for an active input  
b. Check all vehicle detector inputs for an active detector  
c. Battery voltage must be 11.5 Vdc or higher. Charge batteries by AC or solar power or replace batteries |
| Gate opens, but will not close with transmitter or Timer-to-Close. | a. Open control active  
b. Vehicle loop detector active  
c. Loss of AC power with AC FAIL set to OPEN  
d. Low battery with LOW BATT set to OPEN  
e. Fire Dept input active  
f. Timer-to-Close not set  
g. Close Entrapment Protection Device active | a. Check all Open inputs for an active input  
b. Check all vehicle detector inputs for an active detector  
c. Check AC power and AC Fail option setting  
d. Check if AC power is available. If no AC power, then running on batteries and battery voltage must be 11.5 Vdc or higher. Charge batteries by AC or solar power or replace batteries.  
e. Check Fire Dept input  
f. Check Timer-to-Close (TTC) setting  
g. Check all Entrapment Protection Device inputs for an active sensor |
<table>
<thead>
<tr>
<th>SYMPTOM</th>
<th>POSSIBLE CAUSES</th>
<th>SOLUTIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gate closes, but will not open.</td>
<td>a. Vehicle loop detector active</td>
<td>a. Check all vehicle detector inputs for an active detector</td>
</tr>
<tr>
<td></td>
<td>b. Low battery with LOW BATT option set to CLOSE</td>
<td>b. Check if AC power is available. If no AC power, then running on batteries and battery voltage must be 11.5 Vdc or higher. Charge batteries by AC or solar power or replace batteries.</td>
</tr>
<tr>
<td>Obstruction in gate’s path does not cause gate to stop and reverse.</td>
<td>a. Force adjustment needed</td>
<td>a. Refer to the Adjustment section to conduct the obstruction test and perform the proper force adjustment that is needed.</td>
</tr>
<tr>
<td>Photoelectric sensor does not stop or reverse gate.</td>
<td>a. Incorrect photoelectric sensor wiring</td>
<td>a. Check photoelectric sensor wiring. Retest that obstructing photoelectric sensor causes moving gate to stop, and may reverse direction.</td>
</tr>
<tr>
<td></td>
<td>b. Defective photoelectric sensor</td>
<td>b. Replace defective photoelectric sensor. Retest that obstructing photoelectric sensor causes moving gate to stop, and may reverse direction.</td>
</tr>
<tr>
<td>Edge Sensor does not stop or reverse gate.</td>
<td>a. Incorrect edge sensor wiring</td>
<td>a. Check edge sensor wiring. Retest that activating edge sensor causes moving gate to stop and reverse direction.</td>
</tr>
<tr>
<td></td>
<td>b. Defective edge sensor</td>
<td>b. Replace defective edge sensor. Retest that activating edge sensor causes moving gate to stop and reverse direction.</td>
</tr>
<tr>
<td>Alarm sounds for 5 minutes or alarm sounds with a command.</td>
<td>a. Double entrapment occurred (two obstructions within a single activation)</td>
<td>a. Check for cause of entrapment (obstruction) detection and correct. Press the reset button to shut off alarm and reset the operator.</td>
</tr>
<tr>
<td>Alarm beeps three times with a command.</td>
<td>a. Low battery</td>
<td>a. Check AC power is available. If no AC power, then running on batteries and battery voltage must be 11.5 Vdc or higher. Charge batteries by AC or solar power or replace batteries</td>
</tr>
<tr>
<td>On dual-gate system, incorrect gate opens first or closes first.</td>
<td>a. Incorrect Bipart switch setting</td>
<td>a. Change setting of both operator’s Bipart switch settings. One operator should have Bipart switch ON (operator that opens second) and the other operator should have Bipart switch OFF (operator that opens first).</td>
</tr>
<tr>
<td>Alarm beeps when running.</td>
<td>a. Expansion board setting</td>
<td>a. Pre-warning is set to “ON”</td>
</tr>
<tr>
<td></td>
<td>b. Constant pressure to open or close is given</td>
<td>b. Constant pressure to open or closed is given</td>
</tr>
<tr>
<td>Maglock not working correctly.</td>
<td>a. Maglock wired incorrectly</td>
<td>a. Check that Maglock is wired to N.C. and COM terminals. Check that Maglock has power (do not power maglock from control board accessory power terminals). If shorting lock’s NO and COM wires does not activate Maglock, then replace Maglock or Maglock wiring (refer to Wiring Diagrams).</td>
</tr>
<tr>
<td>Solenoid lock not working correctly.</td>
<td>a. Solenoid wired incorrectly</td>
<td>a. Check that Solenoid is wired to N.O. and COM terminals. Check that Solenoid has power (do not power solenoid from control board accessory power terminals). If shorting lock’s NC and COM wires does not activate Solenoid, then replace Solenoid lock or Solenoid wiring (refer to Wiring Diagrams).</td>
</tr>
<tr>
<td>Switched (SW) Accessory power remaining on.</td>
<td>a. In limit setup mode</td>
<td>a. Learn the limits</td>
</tr>
<tr>
<td>Accessories connected to Switch (SW) Accessory power not working correctly, turning off, or resetting.</td>
<td>a. Normal behavior</td>
<td>a. Move accessory to accessory power “ON”</td>
</tr>
<tr>
<td>SYMPTOM</td>
<td>POSSIBLE CAUSES</td>
<td>SOLUTIONS</td>
</tr>
<tr>
<td>----------------------------------------------</td>
<td>------------------------------------------------------</td>
<td>---------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Accessories connected to Accessory power not working correctly, turning off, or resetting.</td>
<td>a. Accessory power protector active</td>
<td>a. Disconnect all accessory powered devices and measure accessory power voltage (should be 11.5 – 17.5 Vdc). If voltage is correct, connect accessories one at a time, measuring accessory voltage after every new connection.</td>
</tr>
<tr>
<td></td>
<td>b. Defective control board</td>
<td>b. Replace defective control board</td>
</tr>
<tr>
<td>Solar operator not getting enough cycles per day.</td>
<td>a. Insufficient panel wattage</td>
<td>a. Add more solar panels</td>
</tr>
<tr>
<td></td>
<td>b. Excessive accessory power draw</td>
<td>b. Reduce the accessory power draw by using LiftMaster low power accessories</td>
</tr>
<tr>
<td></td>
<td>c. Old batteries</td>
<td>c. Replace batteries</td>
</tr>
<tr>
<td></td>
<td>d. Solar panels are not getting enough sunlight</td>
<td>d. Relocate the solar panels away from obstructions (trees, buildings, etc.)</td>
</tr>
<tr>
<td>Solar operator, insufficient standby time.</td>
<td>a. Insufficient panel wattage</td>
<td>a. Add more solar panels</td>
</tr>
<tr>
<td></td>
<td>b. Excessive accessory power draw</td>
<td>b. Reduce the accessory power draw by using LiftMaster low power accessories</td>
</tr>
<tr>
<td></td>
<td>c. Battery capacity too low</td>
<td>c. Use batteries with higher amp hour (AH) rating</td>
</tr>
</tbody>
</table>
**APPENDIX**

**Dual Gate Settings**

*NOTE: We recommend that all accessories and board configurations are set on the primary operator.*

**Main control board**

<table>
<thead>
<tr>
<th>FEATURE</th>
<th>PRIMARY OPERATOR</th>
<th>SECONDARY OPERATOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Timer-to-Close</td>
<td>Set the TTC dial to desired setting</td>
<td>OFF</td>
</tr>
<tr>
<td>Bi-Part Delay</td>
<td>Bi-Part Delay: ON (will open last and close first)</td>
<td>Bi-Part Delay: OFF (will open first and close last)</td>
</tr>
<tr>
<td>Switch</td>
<td>Tandem Mode: OFF</td>
<td>Tandem Mode: OFF</td>
</tr>
<tr>
<td></td>
<td>Synchronized Close: ON</td>
<td>Synchronized Close: ON</td>
</tr>
</tbody>
</table>

**Accessories**

<table>
<thead>
<tr>
<th>ACCESSORY</th>
<th>PRIMARY OPERATOR</th>
<th>SECONDARY OPERATOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Remote Controls</td>
<td>Program remote controls 1 to 50 to the primary operator.</td>
<td>Program remote controls 51 to 100 to the secondary operator</td>
</tr>
<tr>
<td>LiftMaster Internet Gateway</td>
<td>Program to primary operator.</td>
<td></td>
</tr>
<tr>
<td>Garage and Gate Monitor</td>
<td>Program to primary operator.</td>
<td></td>
</tr>
</tbody>
</table>

**Types of Installations**

**Standard Installation**

The illustration is an example of a standard installation.

**Compact Installation**

The illustration is an example of a compact installation. If the operator arm will hit an obstruction when the gate is in the open position, refer to LiftMaster.com for compact installation instructions. **Entrapment protection devices must be employed in this area.**
**Step 1 Determine Location for Concrete Pad and Operator**

**Compact Installation Only**

**DO NOT** run the operator until instructed.

Refer to the illustration to determine the measurements and location of the concrete pad.

**NOTE:** When lifting the operator use the handle to avoid damaging the operator.

**Step 2 Concrete Pad and Operator Attachment**

**Compact Installation Only**

**CHECK** the national and local building codes before installation.

**NOTE:** When lifting the operator use the handle to avoid damaging the operator.

1. Install the electrical conduit.
2. Pour a concrete pad (reinforced concrete is recommended). The concrete pad should be 6 inches (15.2 cm) above the ground and deeper than the frost line. Ensure the pad is tall enough to avoid possible flooding.
3. Secure the operator to the concrete pad with appropriate fasteners.

**NOTE:** An alternative to a concrete pad is to post mount the operator, see Accessories.
Step 3 Shorten the Operator Arm
Compact Installation Only
For a compact installation the operator arm will have to be shortened.
1. Take the operator arm apart and remove the inner sleeves from the outer tubing.
2. Cut the outer tubing of the operator arm sections to the lengths shown.
3. Put the arm back together and adjust the arm to the measurements as shown. Use the set screws on the arm to temporarily hold the arm in place while determining the correct measurements.

Step 4 Position the Gate Bracket
Compact Installation Only
NOTE: It may be necessary to attach horizontal reinforcement to the gate before attaching the gate bracket. Use the set screws on the arm to temporarily hold the arm in place while determining the correct measurements.
1. Position the operator arm onto the output shaft so that the pin slides into the slot.
2. Measure 33" (83.8 cm) along the gate length from the gate hinge center.
3. Measure 27.5" (69.9 cm) up from the concrete pad to the gate hinge position on the gate as shown.
4. Make sure the operator arm is level and tack weld the gate bracket in this position.
Proceed to Step 5 of the installation.
Step 8 Solar Panel(s)

SOLAR PANELS ARE NOT PROVIDED. SEE ACCESSORIES

Solar Application requirements:
- A minimum of one 10W solar panel (Model SP10W12V).
- A maximum of three 10W solar panels in parallel (Model SP10W12V).
- Battery Harness (Model K94-37236).
- One 7AH battery or one 33AH battery
- A heater cannot be used with a solar application.

Solar Zones

Solar panel recommendations are based upon the average solar radiation and the temperature effects on batteries in the given zones as shown on the map below. Local geography and weather conditions may require additional solar panels. Solar powered gate operator installations are not supported in northern climates due to cold weather and a reduced number of hours of sunlight during the winter months. The cycles/day ratings are approximations. Ratings vary based on gate construction, installation, and temperature. Solar panels cannot be installed in areas that experience long periods of heavy fog, lake effect snow, or rain.

Solar zones

1. ZONE 1 (6 Hours of Sunlight/Day): Ideal for solar application
2. ZONE 2 (4 Hours of Sunlight/Day): Recommended for solar application
3. ZONE 3 (2 Hours of Sunlight/Day): Success of solar application will depend on type of gate operator and location of the solar panel

NOT AVAILABLE
## Solar usage guide

<table>
<thead>
<tr>
<th>System voltage</th>
<th>12V</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main board with no radios programmed</td>
<td>4.2 mA</td>
</tr>
<tr>
<td>One or more LiftMaster® remote controls programmed</td>
<td>+1.5 mA</td>
</tr>
<tr>
<td>MyQ® device or wireless dual gate programmed</td>
<td>+3.9 mA</td>
</tr>
<tr>
<td>Expansion board</td>
<td>+18.5 mA</td>
</tr>
<tr>
<td>Per loop detector LOOPDETL (up to 3 loop detectors can be plugged in to the expansion board)</td>
<td>+6.6 mA</td>
</tr>
</tbody>
</table>

Add up current draw by feature and accessory to determine total current draw

**NOTE:** The use of photoelectric sensor heaters (models LMRRUL and LMTBUL) is NOT recommended in solar applications.

### SOLAR GATE CYCLES PER DAY

<table>
<thead>
<tr>
<th>BATTERY CURRENT DRAW (mA)</th>
<th>7AH batteries</th>
<th>Two 7AH batteries</th>
<th>33AH batteries</th>
<th>7AH batteries</th>
<th>Two 7AH batteries</th>
<th>33AH batteries</th>
<th>7AH batteries</th>
<th>Two 7AH batteries</th>
<th>33AH batteries</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>10W SOLAR PANEL</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>6</td>
<td>41</td>
<td>46</td>
<td>48</td>
<td>24</td>
<td>27</td>
<td>29</td>
<td>11</td>
<td>11</td>
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<td>50</td>
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<td>32</td>
<td>11</td>
<td>13</td>
<td>15</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>100</td>
<td>11</td>
<td>14</td>
<td>16</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>20W SOLAR PANEL</strong> (Two 10W 12V panels in parallel)</td>
<td></td>
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<td></td>
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<td></td>
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<tr>
<td>6</td>
<td>50</td>
<td>50</td>
<td>50</td>
<td>47</td>
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<td>15</td>
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<td></td>
</tr>
<tr>
<td><strong>30W SOLAR PANEL</strong> (Three 10W 12V panels in parallel)</td>
<td></td>
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<td>50</td>
<td></td>
<td>17</td>
<td>30</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

All numbers are estimates. Actual results may vary.
Position

The location of the panel(s) is critical to the success of the installation. In general, the panel(s) should be mounted using the provided angle bracket facing due south. The solar panel(s) should be mounted in an area clear of all obstructions and shade from buildings and trees. If the panel(s) is not casting a shadow, the battery is not being charged.

**NOTE:** Tall trees or buildings that do not shade the solar panel(s) in the summer could shade the solar panel(s) during the winter months when the sun sits lower in the sky.

### Installation

Solar panel(s) MUST be installed facing south. Use a compass to determine direction. Below are general instructions for installing the solar panel(s). Your installation may vary slightly depending on the solar panel purchased.

1. Position the mounting bracket on the mounting surface. Mark and drill holes.
2. Secure the solar panel to the mounting bracket using the hex bolts, hex nuts and washers provided.
3. Secure the solar panel to the mounting surface using lag screws provided.

---

### Maximum Wire Length

<table>
<thead>
<tr>
<th>American Wire Gauge (AWG)</th>
<th>20 Watts of Panels</th>
<th>40 Watts of Panels</th>
<th>60 Watts of Panels</th>
</tr>
</thead>
<tbody>
<tr>
<td>16</td>
<td>235 (71.6 m)</td>
<td>115 (35.1 m)</td>
<td>80 (24.4 m)</td>
</tr>
<tr>
<td>14</td>
<td>375 (114.3 m)</td>
<td>190 (57.9 m)</td>
<td>125 (38.1 m)</td>
</tr>
<tr>
<td>12</td>
<td>600 (182.9 m)</td>
<td>300 (91.4 m)</td>
<td>200 (61 m)</td>
</tr>
<tr>
<td>10</td>
<td>940 (286.5 m)</td>
<td>475 (144.8 m)</td>
<td>315 (96 m)</td>
</tr>
</tbody>
</table>

*Chart assumes: copper wire, 65°C, 5% drop, 30V nominal*
Wire the Batteries
Solar panel applications require the Solar Harness Kit model K94-37236, see Accessories.

Wire the Solar Panels

Proceed to the Dual Gate section (if applicable) or proceed to the Adjustment section.
Limit Setup with a Remote Control

To set the limits using a remote control, first you will need a 3-button remote control that has been programmed for OPEN, CLOSE, and STOP. Refer to the Programming section.

Initial Limits and Force Adjustment

For dual gate applications the limits will have to be set for each operator. The gate MUST be attached to the operator before setting the limits and force.

Ensure the gate is closed.

1. Press and release the SET OPEN and SET CLOSE buttons simultaneously to enter limit setting mode.
2. Press and hold the OPEN or CLOSE button on the remote control until the gate reaches the desired open position. The gate can be jogged back and forth using the OPEN and CLOSE buttons on the remote control.
3. Once the gate is in the desired open position, press and release the STOP button on the remote control.
4. Press and release the OPEN button on the remote control again to set the open limit.
5. Press and hold the CLOSE or OPEN button on the remote control until the gate reaches the desired close position. The gate can be jogged back and forth using the OPEN and CLOSE buttons on the remote control.
6. Once the gate is in the desired close position, press and release the STOP button on the remote control.
7. Press and release the CLOSE button on the remote control again to set the close limit.
8. Cycle the gate open and close. This automatically sets the force. When limits are set properly the operator will automatically exit limit setting mode.

Refer to the Adjustment section and follow the instructions for Fine Tune the Force and Obstruction Test. Perform the “Obstruction Test” after every limit and force setting adjustment.

Adjust the limits

If the limits have already been set the operator will exit the limit setting mode after resetting each limit.

Set the Close Limit Only

1. Press and release the SET OPEN and SET CLOSE buttons simultaneously to enter limit setting mode.
2. Press and hold the CLOSE button on the remote control until the gate reaches the desired close position. The gate can be jogged back and forth using the OPEN and CLOSE buttons on the remote control.
3. Once the gate is in the desired close position, press and release the STOP button on the remote control.
4. Press and release the CLOSE button on the remote control again to set the close limit.

When the close limit is set properly the operator will automatically exit limit setting mode.

Set the Open Limit Only

1. Press and release the SET OPEN and SET CLOSE buttons simultaneously to enter limit setting mode.
2. Press and hold the OPEN button on the remote control until the gate reaches the desired open position. The gate can be jogged back and forth using the OPEN and CLOSE buttons on the remote control.
3. Once the gate is in the desired open position, press and release the STOP button on the remote control.
4. Press and release the OPEN button on the remote control again to set the open limit.

When the open limit is set properly the operator will automatically exit limit setting mode.
WARNING

To protect against fire and electrocution:
- DISCONNECT power (AC or solar and battery) BEFORE installing or servicing operator.

For continued protection against fire:
- Replace ONLY with fuse of same type and rating.

WIRING DIAGRAM

- OPEN and COM: Hard Open
- CLOSE and COM: Hard Close
- STOP and COM: Hard Stop

EXIT: Soft Open (used for exit probe, telephone entry, external exit loop detectors, or any device that would command the gate to open)

Primary/Secondary link to other gate operator

Ground the shield of the cable to the chassis ground of each operator.

12V 7AH Battery

Accessory Power Outlets

Input Power Connection

Heater

Expansion Board (Optional)

Wire Loop

Field Wiring

LiftMaster

Wire Loop

Field Wiring

Wire Loop
**REPAIR PARTS**

**NOT SHOWN**
- K94-37336  Wiring Harness with product ID assembly
- K94-37230  Battery Harness (for 7AH batteries)
- K94-37236  Battery Harness (for 33AH batteries)

---

Output Shaft with sprocket, 
#35 ilinil chain, and APS sprocket roll pin  
K77-36539

Gear Box (top)  
K32-54656-1

Gear Reducer Sprockets  
with set screws and key  
K70-35678-1

#41 Drive Chain and  
Master Link  
K19-41043M

Clutched Cover  
K15-35117-1

Clutched Assembly  
Q081

Release Handle  
Q090

Output Arm  
Q099

Standard Arm Assembly  
Q104

Alarm with harness  
K94-35152

Battery Tray  
K10-36535

Battery Harness (for 7AH batteries)  
K94-37230

Battery Harness (for 33AH batteries)  
K94-37236

Motor, 1/8 HP,  
12 Vdc  
K77-37334

Chassis  
K73-36108-1

Electrical Box  
K73-37335

Reset Switch  
K1904357

120V receptacle  
assembley  
K76-37016

Plug-In Transformer  
AP045

Main Board with heat sink  
K103590-10C

Operator Cover with labels,  
keys, and lock assembly  
K77-39430

Dust Guard  
K13-34729

Antenna  
K77-36541

APG Encoder with cable  
K76-34644

APE Assembly  
K14-408
**Entrapment Protection**

- LiftMaster monitored through beam photoelectric sensor
  - Model LMTBUL

- LiftMaster monitored retro-reflective photoelectric sensor
  - Model LMRRLUL

- LiftMaster Monitored Commercial Protector System®
  - Models CPS-UN4 and CPSUN4G

- LiftMaster monitored wireless edge kit (transmitter and receiver)
  - Model LMWEKITU

- LiftMaster monitored wireless edge transmitter
  - Model LMWETXU

- Large profile monitored edge (82 ft. roll)
  - Model L50
- Large profile ends kit (10 pair)
  - Model L50E

- Small profile monitored edge (82 ft. roll)
  - Model S50
- Small profile ends kit (10 pair)
  - Model S50E

**Remote Controls**

*LiftMaster offers a variety of LiftMaster remote controls to satisfy your application needs. Single-button to 4-button, visor or key chain. The following remote controls are compatible with operators manufactured by LiftMaster after 1993. Contact your authorized LiftMaster dealer for additional details and options.*

- **3-button remote control**
  - The 3-button remote control can be programmed to control the operator. Includes visor clip.
  - Model 893MAX

- **3-button mini-remote control**
  - The 3-button remote control can be programmed to control the operator. Includes key ring and fastening strip.
  - Model 890MAX

- **Security+ 2.0® learning remote controls**
  - One button can control a gate operator and the other (s) can control garage door(s). It can also be programmed to Security+® or Security+ 2.0® code format.
  - Models 892LT and 894LT

- **Keyless entry**
  - Enables homeowner to operate gate operator from outside by entering a 4-digit code on a specially designed keypad.
  - Model 877MAX

**Plastic channel**

- 8 ft. (2.4 m) for both small and large profile edges (pack of 10).
  - Model L50CHP

**Aluminum channel**

- 10 ft. (3.1 m) for both small and large edge profiles (pack of 8).
  - Model L50CHAL

**Edge cutting tool**

- Model ETOOL

**LiftMaster large profile monitored edges (4ft., 5ft., 6ft.)**

- Model L504AL, L505AL, L506AL

**LiftMaster small profile monitored edges (4ft., 5ft., 6ft.)**

- Model S504AL, S505AL, S506AL

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Accessories

Miscellaneous

Remote antenna extension kit
The remote antenna extension kit allows the antenna to be remotely installed.
Model 86LM

Commercial access control receiver
Access control receiver for up to 1,000 devices (any combination of remote controls and wireless keyless entries).
Model STAR1000

Plug-in loop detector
Low power. Conveniently plugs into existing control board.
Model LOOPDETLM

Loop Detector
Low power loop detectors mounted and wired separately inside control box. LiftMaster low power accessory.
Model LD7LP

Vehicle sensing probe
The vehicle sensing probe is buried in the ground and can detect a car as it approaches and will then open the gate.
Model CP3

Solar panel kit
This kit is to replace or add a solar panel to the operator application. 60W maximum for 24 Vdc operators and 30W maximum for 12 Vdc operators. Requires a 33AH battery harness.
Models SP10W12V (10 Watt, 12V) and SP20W12V (20 Watt, 12V)

Magnetic gate lock
Outdoor magnetic lock, transformer, junction box, mounting plate and hardware. Not for use with Solar Applications. Must be powered separately.
Model MG1300

Heater
The heater keeps the gearbox and batteries at a suitable temperature when the outside temperature is below -4°F (-20°C). The thermostat MUST be set between 45°F and 60°F (7°C and 15.5°C) to ensure proper gate operation. The heater can be powered by 110 to 250 Vac.
Model HTR

LiftMaster® internet gateway
Internet enabled accessory which connects to the computer and allows you to monitor and control gate operators and lighting accessories enabled by MyQ® technology.
Model 828LM

Expansion board
Additional programming features including external loops, plug-in relays, and provides for additional controls and entrapment protection devices.
Model K108387-1CC

Wireless commercial keypad
Durable wireless keypad with blue LED backlight metal keypad, zinc-alloy metal front cover and 5 year 9V lithium battery. Security+ 2.0® compatible.
Model KPW250

Warning sign
Model 40-39235

Batteries
Gate access system batteries replace or upgrade the gate operator batteries. Two identical 12 Vdc batteries are required for each gate operator. Do not mix 7AH and 33AH batteries within a gate operator.

7AH batteries
Standard 7 AMP-Hour Battery, 12 Vdc, to replace original batteries provided with operator. Reuse existing harnesses.
Models 29-NP712 (1) and K74-30762 (2)

33AH batteries
Upgrade 33 AMP-Hour Battery, 12 Vdc. Ideal for solar applications and extended battery backup. Two required.
Model A12330SGLPK

Battery tray
For use with 33AH batteries.
Model K10-36183

Universal solar wire harness kit
For 7AH and 33AH applications.
Model K94-37236

Wire harness
Between main control board and expansion board.
Model K94- 34778
WARRANTY

Three Year Limited Warranty

LiftMaster warrants to the first purchaser of this product, for the structure in which this product is originally installed, that it is free from defect in materials and/or workmanship for a period of THREE (3) years from the date of purchase. The proper operation of this product is dependent on your compliance with the instructions regarding installation, operation, maintenance and testing. Failure to comply strictly with those instructions will void this limited warranty in its entirety.

If, during the limited warranty period, this product appears to contain a defect covered by this limited warranty, call 1-800-528-2806, toll free, before dismantling this product. Then send this product, pre-paid and insured, to our service center for warranty repair. You will be advised of shipping instructions when you call. Please include a brief description of the problem and a dated proof-of-purchase receipt with any product returned for warranty repair. Products returned to Seller for warranty repair, which upon receipt by Seller are confirmed to be defective and covered by this limited warranty, will be repaired or replaced (at Seller's sole option) at no cost to you and returned pre-paid. Defective parts will be repaired or replaced with new or factory-rebuilt parts at Seller's sole option.

ALL IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE THREE YEAR LIMITED WARRANTY PERIOD SET FORTH ABOVE, AND NO IMPLIED WARRANTIES WILL EXIST OR APPLY AFTER SUCH PERIOD. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. THIS LIMITED WARRANTY DOES NOT COVER NON-DEFECT DAMAGE, DAMAGE CAUSED BY IMPROPER INSTALLATION, OPERATION OR CARE (INCLUDING, BUT NOT LIMITED TO ABUSE, MISUSE, FAILURE TO PROVIDE REASONABLE AND NECESSARY MAINTENANCE, UNAUTHORIZED REPAIRS OR ANY ALTERATIONS TO THIS PRODUCT), LABOR CHARGES FOR REINSTALLING A REPAIRED OR REPLACED UNIT, OR REPLACEMENT OF BATTERIES.

THIS LIMITED WARRANTY DOES NOT COVER ANY PROBLEMS WITH, OR RELATING TO, THE GATE OR GATE HARDWARE, INCLUDING BUT NOT LIMITED TO THE GATE SPRINGS, GATE ROLLERS, GATE ALIGNMENT OR HINGES. THIS LIMITED WARRANTY ALSO DOES NOT COVER ANY PROBLEMS CAUSED BY INTERFERENCE. ANY SERVICE CALL THAT DETERMINES THE PROBLEM HAS BEEN CAUSED BY ANY OF THESE ITEMS COULD RESULT IN A FEE TO YOU.

UNDER NO CIRCUMSTANCES SHALL SELLER BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES ARISING IN CONNECTION WITH USE, OR INABILITY TO USE, THIS PRODUCT. IN NO EVENT SHALL SELLER'S LIABILITY FOR BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR STRICT LIABILITY EXCEED THE COST OF THE PRODUCT COVERED HEREBY. NO PERSON IS AUTHORIZED TO ASSUME FOR US ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THIS PRODUCT.

Some states do not allow the exclusion or limitation of consequential, incidental or special damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.